



## **Declaration of Tirana For a Multilateral Cooperation**

The Ombudsmen and Mediators members of the Association of Mediterranean Ombudsmen present in this 8<sup>th</sup> Ordinary General Assembly held in Tirana on June 27<sup>th</sup>, 2014:

***Expressing*** their will to establish relationships of cooperation and partnership in a quite delicate domain such as institutional mediation. Will that was expressed upon the creation of their network and stipulated in the statutes of their association.

***Noting*** the satisfactory level, since then, of this cooperation arising as an outcome of their unanimous adherence to the principles and objectives fixed for their common action, thanks to their experiences and expertise exchange contributing to identifying and propagating the best practices.

***Noticing***, furthermore, the existence of bilateral agreements between some of its members in order to mutually act to facilitate, as much as possible, processing the complaints submitted by their citizens against national administrations.

***Appreciating*** the benefit engendered by such an action to the profit of public service users, originating from countries of the Mediterranean area, as well as the positive results achieved in this regard.

### **Therefore:**

- Express their desire to enlarge the scope of this mutual assistance to all members of the Association, in order to allow all service users that are nationals of member countries, to benefit from necessary assistance before local administrative services, in order to help them obtain an acceptable resolution to their administrative disputes.
- Affirm that the commitment in question is motivated by the same values of solidarity and cooperation upon which the Association of Mediterranean Ombudsmen has been created. Therefore, its members will act in this regard in accordance with the principles of the Rule of Law and in full respect of national legal and regulatory provisions in vigor.